

QUALITY AND ENVIRONMENT POLICY

We at Frigotech S.r.l. have always been committed to developing and manufacturing products according to high quality standards, and we offer our customer unique technical and manufacturing skills as well as our infrastructure for producing custom fittings and small metal items that meet defined, agreed specifications. In performing our particular activities, we work with the utmost respect for the environment and according to regulations on health and safety in the workplace, to guarantee the satisfaction of our customers and contribute to sustainable development, understood in a broad sense to be environmental and social sustainability.

In Frigotech we periodically analyze the context in which we operate and, based on an analysis of the situation, we systematically assess our condition in order to identify potential critical elements and take the necessary mitigation and control measures: this strategy allows us to be ready to react when risk conditions occur and to make the best use of the opportunities for growth that arise.

Management considers the people who work for Frigotech to be a resource to be nurtured through systematic training and education, which is aimed at improving specific professional skills.

At Frigotech we believe that the quality of the service offered and the protection of the environment pass through the involvement of its suppliers in the process of continuous improvement of performance: for this reason we involve them in second-party audits aimed at verifying their ability to ensure compliance with the environmental legislation and the ability to control the process that generates quality. In turn, following a request from our customers, we are available to submit to audits of the same type, from which we obtain ideas for improvement and opportunities to consolidate the relationship with the customer.

In Frigotech S.r.l. we are firmly determined to maintaining our commitment in order to:

- constantly monitor the evolution of our context, the expectations of the external and internal parties involved in order to promptly manage the risks and opportunities that derive from them.
- minimize environmental impacts taking into account the entire life cycle of its products.
- constantly monitor the waste storage areas in order to optimize their management, also analyzing the feasibility of structural interventions in order to prevent contamination of the environmental compartments.
- evaluate process interventions in order to reduce, where possible, waste production and their danger.
- constantly monitor energy consumption with a view to reducing it.
- prevent all forms of pollution.
- meet their compliance obligations.
- create mutually profitable and long-term relationships with our customers, maximizing satisfaction and loyalty
- investing in cutting-edge production technology, expanding and renewing our ability to produce increasingly complex products and meet the diverse needs of our customers.
- increase commercial dynamism, promoting our business and developing sales.
- optimize our management and production processes by controlling their effectiveness and efficiency, with a view to achieving and delivering a product that is always better, constantly safe and at competitive prices.
- develop the technical and managerial skills as well as the awareness and involvement of our people through the planning of adequate training interventions and continuous information, within a solid and responsible organizational structure.
- choose and maintain reliable suppliers and outsourcers over time and in line with our values and management methods, which contribute to the achievement of corporate objectives.
- guarantee the respect of the principles of social responsibility, that is: exclude child labor and forced labor and guarantee working hours not contrary to the law, pay a dignified remuneration for the worker, guarantee the freedom of trade union associations and the right of workers to be protected by collective bargaining, guarantee safety and health in the workplace and prevent any discrimination based on sex, race, political, sexual, religious orientation.

In order to share and ensure the transparency of the principles outlined in its policy, Frigotech S.r.l. undertakes to disclose the same policy both inside and outside the company.

Date 15-10-2019

General Manager



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